

## INFORMATION ABOUT APARTMENTS

All Apartments include refrigerators and stoves. Otherwise, apartments are rented unfurnished. For your convenience, coin or card operated washers and dryers are located in majority of the buildings. The installation and use of washing machines, dryers and dishwashers is not permitted in residential units. To prevent damage to tile and wood floors, wall-to-wall carpeting that is tacked to the floor is not permitted.

### Cable, Telephone & Internet Connection

The buildings are serviced by cable, and internet service providers.

- Spectrum TV can be reached for telephone, cable TV and internet services at (844) 227-0770 or <https://Official.Spectrum.com>
- Verizon can be reached for telephone and internet services at 1-800-837-4966, 1-888-438-3467 or <https://www.verizon.com>

### **Electricity and Water**

Tenants of 306 E 96<sup>th</sup> Street, 333 E 93<sup>rd</sup> Street or 1249 Park Avenue do not have to make arrangements to turn on the electricity service. Electricity is a separate cost from the rent and is provided on a sub-metered basis. You will receive a monthly statement with your electricity usage and charge from the electricity submetering company, Quadlogic Corporation. This cost will also appear on the monthly bill which will be mailed to you from our contracted property management company, Rose Associates. Water service is provided to each apartment without the tenant making any arrangements with a service provider. For tenants living at The Heritage on Fifth (1295 & 1309 5<sup>th</sup> Avenue) - utilities are included in the rent. The cost of water is included in the rent for all buildings.

### **Renter's Insurance**

Tenants are asked to purchase renters insurance. Renter's insurance can provide coverage for loss of property due to fire, smoke, vandalism, theft, and water damage from plumbing. Renter's insurance can also cover you if someone slips and falls in your home or is injured by any of your possessions and then sues. Insurance companies that sell renter's insurance include (but are not limited to): Allstate at [www.allstate.com](http://www.allstate.com) or (800) Allstate, Geico at [www.geico.com](http://www.geico.com) or (800) 241-8098, Nationwide at [www.nationwide.com](http://www.nationwide.com) or (800) 882-2822; and Metlife at [www.metlife.com](http://www.metlife.com) or (800) 438-6388.

### **Pets**

If you would like to bring your pet, please provide details about your pet including a photo when completing your housing application. Pet details should include the type, breed, age, weight and height. Under no circumstances may a pet which exceeds 25 pounds in weight be kept or harbored in the Apartment. Pets are NOT permissible in shared apartments.

### **When Will My Apartment Be Ready**

In June, once we receive notice from the departing tenant of their planned move-out date, you will be e-mailed the anticipated date of when your assigned apartment will be vacated and an estimated date of when it will be ready for you so that you may make your moving plans and schedule use of the corresponding building elevator. Apartments can take anywhere from one-two weeks to become ready after the person vacates.

New occupants can move in as soon as:

- (1) The assigned apartment is ready and the housing office has provided you with confirmation.
- (2) Use of the elevator has been reserved through the building Door Attendant, Security Guard or Management Office for the Block Leased options.